Frequently Asked Questions (Faq) About Subscription

What happens after the trial expires?

At the end of the trial you get to choose from the available paid tiers for continuation.

Can I switch to another plan after purchase?

Yes, you can switch to another plan from your My Account page inside CrownSIS.

Can CrownSIS be customized for my institution?

Yes, you can contact sales to discuss customization requirements. We will give our best effort to accommodate your request.

Can I switch from another SIS to CrownSIS?

Yes, you can easily switch to CrownSIS from another SIS. You can import data yourself or contact us for assistance.

What are the payment options available for purchasing any plan?

You can pay via credit card, check (within USA only), ACH or wire transfer.

Can I get a refund after I pay for the subscription?

No refunds are provided for subscriptions you have paid for. You can use the 15-day trial to test the Services and once you decide to subscribe, that subscription payment is final.

What integrations can I choose from?

You can browse through the options on the integration page. If you don’t find what you are looking for, contact us.

Does CrownSIS provide after-sale support and services?

Yes, you get multichannel support which includes self-service, email, telephone, and social media support. We also provide extensive training.

Does CrownSIS do data backup?

Yes, CrownSIS backs up all data automatically.

Can I export my data from CrownSIS?

Yes, an account user with super administrative rights within the system can export data in Excel format from the Tools menu. Only master data can be exported.

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